# R1 Moto Series Macro Series



## **User Manual**

NAC4K - DS R1 - 8K - DS

NAC5K - DS R1 - 10K - DS

NAC6K - DS R1 - 10K5 - DS



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#### 1. Introduction

#### 1.1 Introduction

This manual describes solar inverters: NAC4K-DS / NAC5K-DS / NAC6K-DS / R1-8K-DS / R1-10K-DS / R1-10K5-DS.

These inverters are transformerless based inverter.

Please read the safety instructions in this manual first. Throughout the manual it is assumed that the reader is familiar with AC and DC installations and knows the rules and regulations for electrical equipment and for connecting it to the utility AC grid. It is especially important to be familiar with the general safety rules for working with electrical equipment.

#### 1.2 Applied designations

Throughout the manual important information is shown at different levels depending on the character of the information, as shown here:

$\triangle$	Safety information important for human safety. Violation of warnings may result in injury to persons or death.
A	Danger of high voltage and electric shock!
5 min	Signals danger due to electrical shock and indicates the time (5 minutes) to allow after the inverter has been turned off and disconnected to ensure safety in any installation operation.
	Danger of hot surface!
	Product should not be disposed as normal household waste.
C€	CE Mark
RoHS	ROHS Mark
!	Information important for the protection of property. Violation of this type of information may cause damage and loss of property.
	Useful additional information or "Tips and Tricks" on specific subjects.

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#### 1.3 Important safety information

Read this before installing, operating or maintaining the inverter.

#### Before installation:

Check for damage to inverter and packaging. If you are in doubt, please contact your supplier before installing the inverter. Check the voltages of the solar modules and make sure they are within the limits of the inverter specifications before connecting them to the inverter.

#### Installation:

Only trained and authorized personnel familiar with local electrical codes may install the inverter. For optimum safety, please follow the steps described in this manual. Keep in mind that the inverter has two voltage carrying sides, the PV input and the AC grid.

#### Disconnecting the inverter:



Always disconnect the AC line first! Afterwards disconnect the PV lines. Note that the inverter can still be charged with very high voltages at hazardous levels even when it is disconnected from grid and solar modules. Wait at least 5 min. before proceeding, after having disconnected from grid and PV panels.

#### Operating the inverter:

Before connecting the AC grid to the inverter, make sure that the installation cover is mounted again. The inverter must not be open during operation.

#### Maintenance and modification:

Only authorized personnel are allowed to repair or modify the inverter. To ensure optimum safety for user and environment, only the original spare parts available from your supplier should be used.

#### Functional safety parameters:

Unauthorized changes of functional safety parameters may cause injury or accidents to people or inverter. Additionally it will lead to the cancelling of all inverter operating approval certificates.

#### 1.4 System sizing

I

When dimensioning a photovoltaic system, it must be ensured that the open circuit voltage of the PV string never exceeds the maximum permissible input voltage of 600V DC. The PV string open circuit voltage during parallel string operation is 550V. Higher voltages may result in permanent damage to the inverter.

The selection of PV string output should be based on the optimum utilization of the invested capital compared to the expected annual energy yield from the system. This optimization depends on local weather conditions and should be considered in each individual case.

The inverter incorporates an input power limiting device, which automatically keeps the power at levels that are safe for the inverter. The limitation depends mainly on internal and ambient temperatures. The limitation is calculated continuously and always allows the maximum possible amount of energy to be produced.

Please use the tool supplied by Renac Power when dimensioning a photovoltaic system.

### 2. Technical description of inverters

#### 2.1 Mechanical design

Figure 2-1 shows the outline dimensions of NAC4K-DS / NAC5K-DS / NAC6K-DS / R1-8K-DS / R1-10K-DS / R1-10K5-DS.

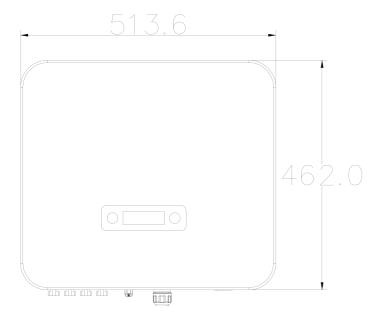
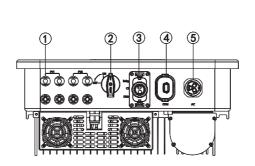




Figure 2-1 Outline dimensions

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Figure 2-2 shows the electrical terminals of NAC4K-DS / NAC5K-DS / NAC6K-DS / R1-8K-DS / R1-10K-DS / R1-10K5-DS.



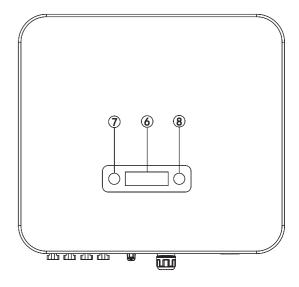


Figure 2-2 Electrical Terminals

1	DC (PV terminal)	2	DC Switch
3	I/O Port	4	Communication port
5	AC terminal	6	LCD
7	LED(Run/Fault)	8	Key

### 2.2 Electrical system design



For safety reasons, the use of a DC switch is recommended. Between the PV modules and the power modules may be mandatory in some countrie.

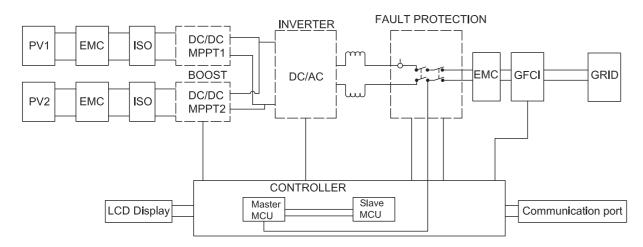


Figure 2-3 wiring diagram of the inverter system

Please refer to chapter 3 for the detail connecting and install methods.

#### 2.3 Technical data

Model	NAC4K-DS NAC5K-DS NAC6K-DS			
DC Input Data				
Max. Recommended PV Power	5200W	6500W	7800W	
Max.DC Input Voltage		600V		
MPPT voltage Range		100-550V		
Rated input voltage		360V		
Start-up Voltage		120V		
No. of MPP Trackers		2		
No. of Input Strings per Tracker	1/	1	2/1	
Max. DC Input Current	16A / 16A	16A / 16A	16A / 16A	
DC Switch		Optional		
AC Output Data				
Rated AC Power	4000W	5000 W	6000W	
Max.output power	4400VA	5500VA	6600VA	
Max. AC Current	19.2A	24A	28.7A	
Rated AC Voltage / Range	220V/230V; 160-290V			
Grid frequency / range	50Hz/60Hz; ±5Hz			
Adjustable Power Factor [cos φ]	0.8leading ~ 0.8lagging			
Output THDi (@Rated Output)	≤2%			

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Efficiency			
Max.Efficiency	97.8%	97.8%	97.8%
Euro Efficiency	97.2%	97.2%	97.2%
MPPT Efficiency	99.9%	99.9%	99.9%
Protection			
DC Insulation Monitoring		Integrated	
Input Reverse Polarity Protection		Integrated	
Anti-island Protection		Integrated	
Residual Current Monitoring		Integrated	
Over-heat Protection		Integrated	
AC Overcurrent Protection		Integrated	
AC Short-circuit Protection		Integrated	
AC Overvoltage Protection		Integrated	
DC Surge Protection		Integrated (Type III)	
AC Surge Protection		Integrated (Type III)	
General Data			
Size(Width*Height*Depth)		513.6 x 462 x 185mm	
Weight		12KG	
User Interface		LCD	
Communication	R	S485 (Standard), Wifi or GPRS	
Ambient Temperature Range		-25 °C ~ 60 °C	
Relative Humidity		0-100%	
Operating Altitude		≤ 4000m	
Standby Self Consumption		< 0.2W	
Topology		Transformerless	
Cooling		Natural Convection	
Protection Grades		IP65	
Noise		< 30dB	
Warranty		5 / 7 / 10 years	
Certifications & Standards			
Grid Regulation	VDE 0126-1-1, C10/11, G99, PEA, MEA, AS4777, EN50549, CEI0-21, EC61727, IEC62116,		
	IEC60068, IEC61683, ABNT NBR 16150		
Safety Regulation		IEC 62109-1, IEC 62109-2	
EMC	EN 61000-3-2, EN 6100	0-3-3, EN 61000-3-11, EN 6100	0-3-12, EN 61000-6-2,
	EN 61000-6	-3, IEC 61000-4-16, IEC 61000-	4-18, 4-29

Model	R1-8K-DS	R1-10K-DS	R1-10K5-DS	
DC Input Data				
Max. Recommended PV Power	12000W	15000W	16000W	
Max.DC Input Voltage		600V		
MPPT voltage Range		100-550V		
Rated input voltage		360V		
Start-up Voltage		120V		
No. of MPP Trackers		2		
No. of Input Strings per Tracker	2/1	2 /	/ 2	
Max. DC Input Current	26A / 20A	26A / 26A	26A / 26A	
DC Switch		Optional		
AC Output Data				
Rated AC Power	8000 W	10000 W	10440 W	
			9570VA@220V	
Max.output power	8800VA	10000VA	10005VA@230V	
			10440VA@240V	
Max. AC Current	36.4A	43.5A	43.5A	
Rated AC Voltage / Range		220V/230V/240V; 160-290V		
Grid frequency / range	50Hz/60Hz; ±5Hz			
Adjustable Power Factor [cos φ]		0.8leading ~ 0.8lagging		
Output THDi (@Rated Output)		≤2%		
Efficiency				
Max.Efficiency	97.8%	98.1%	98.1%	
Euro Efficiency	97.2%	97.5%	97.5%	
MPPT Efficiency	99.9%	99.9%	99.9%	
Protection				
DC Insulation Monitoring		Integrated		
Input Reverse Polarity Protection	Integrated			
Anti-island Protection	Integrated			
Residual Current Monitoring	Integrated			
Over-heat Protection	Integrated			
AC Overcurrent Protection	Integrated			
AC Short-circuit Protection	Integrated			
AC Overvoltage Protection	Integrated			

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DC Surge Protection	Integrated (Type III)			
AC Surge Protection	Integrated (Type III)			
General Data				
Size (Width*Height*Depth)	395 x 330 x 185mm			
Weight		16KG		
User Interface		LCD		
Communication	RS48	85 (Standard), Wifi or GPRS		
Ambient Temperature Range		-25 °C ~ 60 °C		
Relative Humidity	0-100%			
Operating Altitude	≤ 4000m			
Standby Self Consumption	< 0.2W			
Topology	Transformerless			
Cooling	Natural	Fan	Fan	
Protection Grades		IP65		
Noise	< 30dB	< 40dB		
Warranty	5 / 7 / 10 years			
Certifications & Standards				
Grid Regulation	EC61727, IEC62116, IEC60068, IEC61683, ABNT NBR 16150			
Safety Regulation	IEC 62109-1, IEC 62109-2			
EMC	EN 61000-3-2, EN 61000-3-3, EN 61000-3-11, EN 61000-3-12, EN 61000-6-2,			
	EN 61000-6-3, IEC6	1000-4-16, IEC61000-4-18, IEC610	00-4-29	

#### 2.4 Grid codes

No.	National/Regional Grid Code	Description
1	VDE4105-DE	Germany power Grid, meet Grid standards "VDE-AR-N-4105".
2	CEI0-21	Italy power Grid.
3	AS4777	Australia power Grid.
4	RD1699	Spain power Grid.
5	EN50549-TR	Turkey power Grid.
6	EN50549-DK	Denmark power Grid.
7	Greece	Greece power Grid.
8	EN50549-NL	Netherland power Grid, meet Grid standards "EN50438".

No.	National/Regional Grid Code	Description
9	C10/11	Belgium power Grid.
10	G59	UK power Grid.
11	China	China power Grid, meet Grid standards "CN-NBT".
12	VDE0126-FR	France power Grid, meet Grid standards "VDE 0126".
13	EN50549-PL	Poland power Grid.
14	BDEW-DE	Germany power Grid, meet Grid standards "BDEW-MV".
15	VDE0126-DE	Germany power Grid, meet Grid standards "VDE 0126".
16	CEI0-16	Italy power Grid, meet Grid standards "CEI 0-16".
17	G83	UK power Grid.
18	Greece Island	Greece Island power Grid.
19	EN50549-CZ	Czech Republic power Grid, meet Grid standards "EN50438Y2007-CZ".
20	IEC61727	India power Grid.
21	Korea	Korea power Grid.
22	EN50549-SW	Sweden power Grid.
23	China-W	China power Grid, Grid voltage range: 160-290V
23	Offinia W	Grid frequency range: 47-53HZ.
24	China-H	China power Grid, meet standards"CQC ".
25	IEC61727-IN	India power Grid, meet Grid standards "IEC61727".
26	Brazil	Brazil power Grid , meet Grid standards "NBT 16150".
27	IEC61727-SL	Sri Lanka power Grid, meet Grid standards "IEC61727".
28	Mexico	Mexico power Grid, meet Grid standards "IEC61727 60HZ".
29	NZ4777	New Zealand power Grid, meet Grid standards "NZ4777".
30	Philippines	Philippines power Grid, meet Grid standards "IEC61727 60HZ spec".
31	IEC61727-SL-W	Sri Lanka power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.
32	PEA	Thailand power Grid.
33	PEA-W	Thailand power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.
34	IEC61627-VN	Vietnam power Grid.
35	IEC61627-VN-W	Vietnam power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.
36	MEA	Thailand power Grid.
37	MEA-W	Thailand power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.
38	Tunisia	Tunisia power Grid.
39	Tunisia-W	Tunisia power Grid, Grid voltage range: 160-290V, Grid frequency range: 47-53HZ.

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#### 3. Installation and startup



#### Warning!

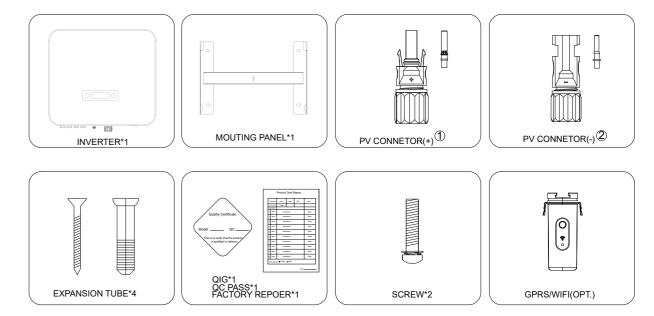
Before installation and maintenance, AC and DC side doesn't carry electricity, but if DC side is just disconnected, capacitance still contains electricity, so please wait for at least 5 minutes to ensure the capacitors completely release the energy and inverter is not electrified.



#### Note!

Inverters must be installed by qualified person.

#### 3.1 Package information



- ① There are 2 PV+ connectors for 4/5/6K-DS , 3 PV+ connectors for 7/8K-DS and 4 PV+ connectors for 9/10/10.5K-DS
- (2) There are 2 PV- connectors for 4/5/6K-DS , 3 PV- connectors for 7/8K-DS and 4 PV- connectors for 9/10/10.5K-DS

Figure 3-1 package information

#### 3.2 Installation environment

- 1) In order to achieve optimal performance, the ambient temperature should be kept lower than 45  $^{\circ}\text{C}.$
- 2) For the convenience of checking the LCD display and possible maintenance activities, please install the inverter at eye level.
- 3) Inverters should NOT be installed near inflammable or explosive items. Any strong electro-magnetic equipment should be kept away from installation site.
- 4) Product label and warning symbol shall be clear to read after installation.
- 5) Please do not install inverter under direct sunlight, rain and snow.

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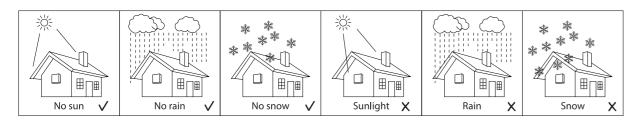


Figure 3-2 installation environment

#### 3.3 Installation position

- 1) The installation method and mounting location must be suitable for the inverter's weight and dimensions.
- 2) Mount on a solid surface.
- 3) Select a well-ventilated place sheltered from direct sun radiation.

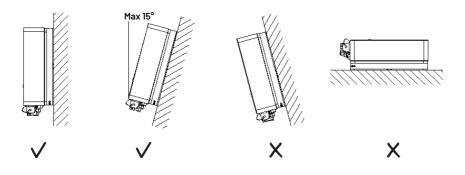


Figure 3-3 installation position

In consideration of heat dissipation and convenient dismantlement, the minimum clearances around the inverter should be no less than the following value:

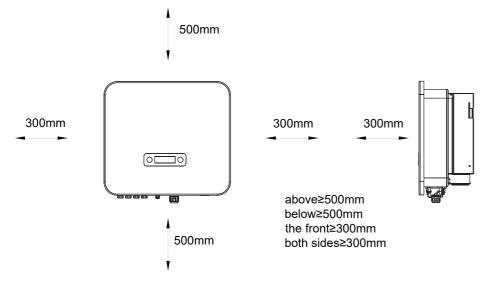


Figure 3-4 Distance required of Invertors

#### 3.4 Mounting procedure

Step1: Drill 4 Fix Ø11 holes in the wall according to the dimensions.

Step2: Fix the wall mounting bracket on the wall with 4 expansion bolts in accessory bag.

Step3: Place the inverter on the wall-mounted bracket and install the fix screw.

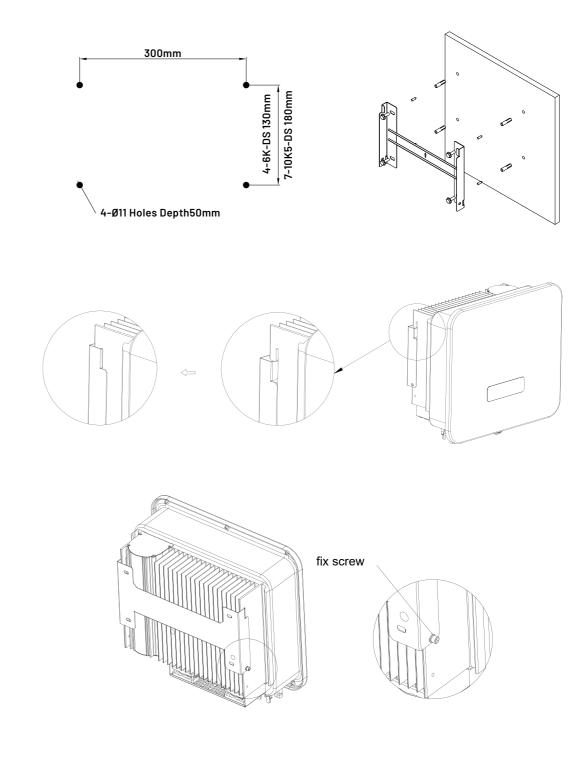
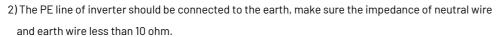


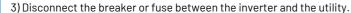
Figure 3-5 mounting the inverter

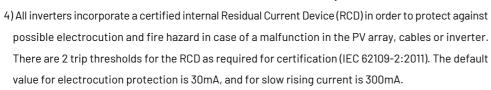
#### 3.5 Electrical connection

#### 3.5.1 Connection to the grid (AC output)

1) Add breaker or fuse to AC side, the specification should be more than 1.25 times of rated AC output current.

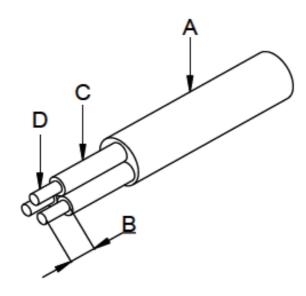






Connect the inverter to the grid as follows:

1.Strip off L/N/PE cables as figure 3-6:



No.	Description	Remark
А	Protective layer	Diameter ranges : 9-16mm
В	Length of stripped off	12mm
С	Insulate layer	50mm
D	Cross section of ac cables	6-10mm²

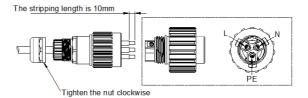
Figure 3-6 Strip off PE/N/L cables

2. Tighten the nut clockwise & Tighten L/N/PE cable screws to the terminals according to markings.



Fix (Torque: 2~2.5 N.m) the connector of AC cable to the corresponding terminals

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Tighten L, N, PE corresponding screws

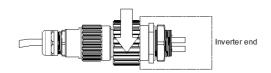


Figure 3-7 Connect the inverter to the Grid

3. Plug Grid side connector into AC connector of inverter end, rotate and tighten clockwise.

#### 3.5.2 Connection to PV string (DC input)



- 1) Before connecting PV string, make sure DC switch is turned off.
- 2) Make sure PV string polarity confirms with DC connector, otherwise, it will cause damage to inverter.
- 3) Make sure the maximum open circuit voltage (Voc) of each PV string does not exceed the inverter input voltage Vmax under any condition.
- 4) Do not connect positive or negative pole of PV string to earth wire. Otherwise, it will cause damage to inverter.

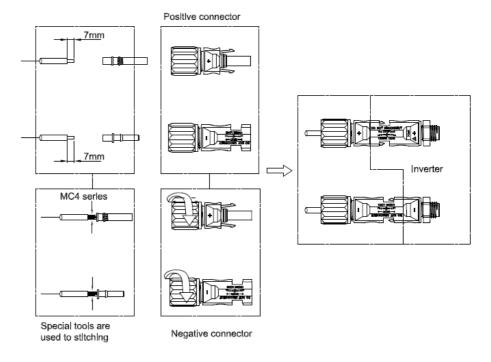


Figure 3-8 Connect the PV string

#### 3.5.3 Communication

Overview of communication ports:

Relay C
N

CT — white
+ black

DRM S0 S1 S2 S3
S4 S5 S6 S7

COM

COM

Figure 3-9

#### 3.5.3.1 WIFI/GPRS Communication (optional)

Connect the WIFI/GPRS module produced by Renac to the COM port of inverter. After successful connection, information such as power generation and running state of the inverter can be viewed via the App on the phone. The details please refer to the module user manual.

The block diagram of the WIFI/GPRS communication system is as follows:

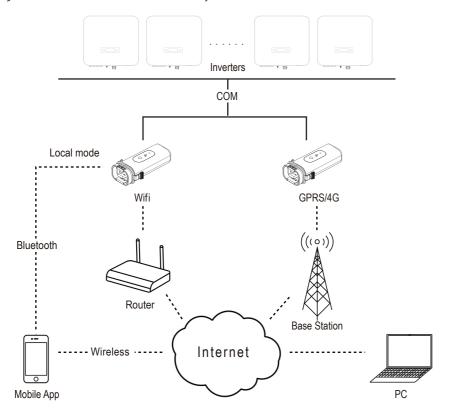
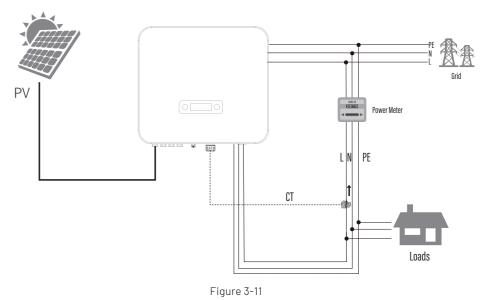


Figure 3-10

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#### 3.5.3.2 CT Connection (Optional)

The inverter is equipped with the feed-in power limit function, and the communication port on inverter is "CT" (figure 3-9), below is the method of connecting the CT in system.



#### 3.5.3.3 DRM connection

The inverter supports the demand response modes as specified in the standard AS/NZS4777. The inverter has integrated a terminal for connecting to a DRED. The details please refer to figure 3-9, and for CEI standard, DRM S0 is the DI port.

#### 3.5.3.4 Relay connection

The relay can be set to fault alarm output, and user can configure it to be a normal open contact (COM & NO) or a normal close contact (COM & NC). The relay is initially at the NC terminal, and it will trip to another contact when a fault occurs.

Use LED indicators or other equipment to indicate whether the inverter is in the faulty state. The following figures show the typical applications of normal open contact and normal close contact:

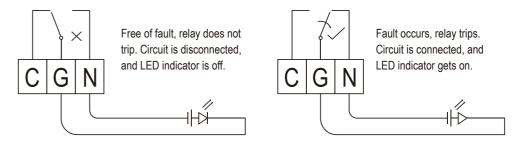


Figure 3-12 Normal open contact

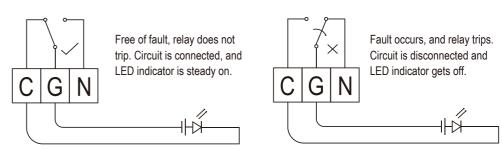


Figure 3-13 Normal close contact

#### 3.6 Starting the inverter

Before turn on the inverter, please confirm:

- 1) Three AC wires (PE/L/N) cable correctly connected to the inverter AC side through AC circuit breaker;
- 2) The DC cable connected correctly to the inverter DC side through DC circuit breaker, please be attention to the cable connected to the two string correctly and it's polarity;
- 3) The unused terminals are covered.

#### Starting the inverter:

- 1) Close the DC and AC circuit breaker;
- 2) If the solar panels provide enough energy, the power module will work and the LCD panel will be lit;
- 3) In case you are starting the inverter for the first time, the inverter needs to be commissioned. Commissioning is described on page 19, chapter 4.3.
- 4) Then the inverter will turn into self-check mode and the LCD panel will display the remaining time of connect simultaneously;
- 5) After the inverter turn into normal mode, it feed electrical energy into grid, and LCD panel will display the generated electrical energy.

As long as the inverter works, it will automatically track the maximum power point to absorb the maximum energy from solar. When night comes, the irradiance is not strong enough to provide energy, the inverter will power off automatically. When the next day comes, the input voltage reaches the start value, it will start again automatically.

#### 4. User interface

#### 4.1 Led and key

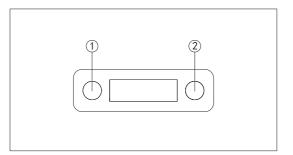


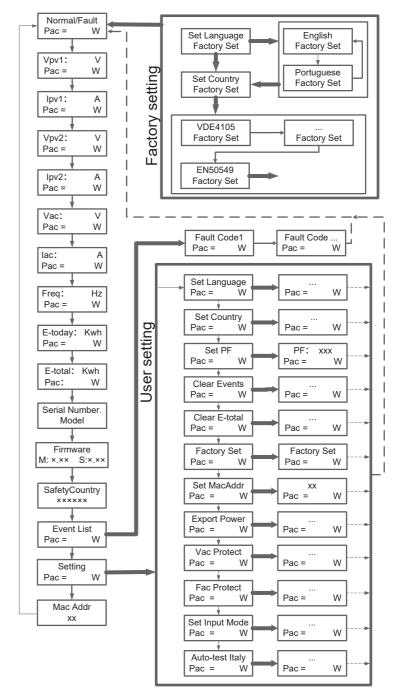
Figure 4-1 LED display

No.	Object	Description		
1	Run	On = Normal operation		
ı	(Green LED)	Flashing = Waiting, checking or starting up		
1	Fault	On = Failure		
I	(Red LED)	Flashing = Temporary failure		
2	Pushbutton	Pressing < 1 s: Next		
2	rusiibutton	Pressing > 2 s: Enter		

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#### 4.2 LCD display

Menu structure:



- → Press the button less than 1 second
- → long Press the button
- ·---> Return

#### 4.3 Factory setting

- 1) Press pushbutton long in order to enter the "Factory setting" menu.
- 2) Press pushbutton long to enter the "language setting" menu.
- 3) Press pushbutton less than 1 sec. to the langue menu you want and Press pushbutton long to select.
- 4) Press pushbutton less than 1 sec. to the country menu you want and Press pushbutton long to select.

#### 4.4 Setting language

1) Press pushbutton less than 1 sec. several times until you reach the "Setting" menu.

2) Press pushbutton long in order to enter the "setting" menu.

3) Press pushbutton less than 1 sec. several times until you reach the "language setting" menu.

4) Press pushbutton less than 1 sec. to the langue menu you want and Press pushbutton long to select.

#### 4.5 Setting modbus address

1) Press pushbutton less than 1 sec. several times until you reach the "Setting" menu.

2) Press pushbutton long in order to enter the "setting" menu.

3) Press pushbutton less than 1 sec. several times until you reach the "module add" menu.

4) Press pushbutton less than 1 sec. to the modbus address number you want and Press pushbutton long to set.

#### 4.6 Setting export power (CT)

1) Press pushbutton less than 1 sec. several times until you reach the "Setting" menu.

2) Press pushbutton long in order to enter the "setting" menu.

3) Press pushbutton less than 1 sec. several times until you reach the "Export power" menu.

4) Press pushbutton long to enter onto "Export power".

5) Set "Export power" as "1", press pushbutton long to save the value.

#### 4.7 Self-Test in accordance with CEI 0-21 (Applies to Italy only)

The self-test is only required for inverters, which are commissioned in Italy. The Italian standard requires that all inverters feeding into the utility grid are equipped with a self-test function in accordance with CEI 0-21. During the self-test, the inverter will consecutively check the protection reaction times and values for overvoltage, under voltage, over frequency and under frequency.

Self-test function is available at any time. It also allows end user get test reports shown on LCD display.

There are two ways to execute the self-test:

#### Auto-Test from screen:

1) Press pushbutton less than 1 sec. several times until you reach the "Setting" menu.

CEI

2) Press pushbutton long in order to enter the "setting" menu.

3) Press pushbutton less than 1 sec. several times until you reach the "AutoTest-Italy" menu (You need to set the inverter country to CEI 0-21 before testing).

SafetyCountry

0-21

Auto Test-Italy
Pac= 10000w

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4) Press pushbutton long to execute the auto-test.

5) The inverter will automatically run the test until the screen shows "Test end", if the test passes, it will show "test ok", if the test is failed, it will show "test failed".

59.S1 Testing

253.0V/243.9V

59.S1 Test ok

223.3V/1993ms

59.S2 Testing

264.5V/232.6V

59.S2 Test ok

223.8V/187ms

27.S1 Testing

195.5V/213.0V

27.S1 Test ok

223.5V/1485ms

27.S2 Testing

34.5V/38.8V

27.S2 Test ok

230.2V/186ms

81 > .S1 Testing

50.20Hz/49.88Hz

81 > .S1 Test ok

49.98Hz/95ms

81 < .S1 Testing

49.80Hz/49.88Hz

81 < .S1 Test ok

50.03Hz/88ms

81 > .S2 Testing

51.50Hz/51.39Hz

81 > .S2 Test ok

50.04Hz/93ms

81 < .S2 Testing

47.50Hz/48.01Hz

81<.S2 Test ok

50.01Hz/91ms

#### Auto-Test from Solar Admin:

- 1) Download and install "Solar Admin" on laptop.
- 2) Connect inverter to laptop via RS485 port.
- 3) When the inverter and "solar admin" are successfully connected. Click "Sys.setting" "Other" "AUTOTEST" enter into "Auto-Test" interface.
- 4) Click "Execute" to start the test.
- 5) The inverter will automatically run the test until the screen shows "Test end".
- 6) Click "Read" to read the test value, and click "Export" to export the test report.
- 7) After click "Read" button, interface will show the test results, if the test passes, it will show "PASS", if the test is failed, it will show "FAIL".

Solar Admin							
Inverter 8700831201211006	Number of devices:	1			COM ON COM1	$\vee$	
	Overview	Histor	ory info Sys.setting				
	Protection	Active	e Power Reactive Power other	]			
	Reset (factory	set)					
	LVRT setting	ıs	Italy Autotest Execute test				
	Grid over vol. der	ating	U > (59.S1)		U >> (59.S2)		U < (27.S1)
	Extension Setti	_	Threshold Value Reading Vmax 253.0 224.0	Vmax	Threshold Value Reading 264.5 230.5	Vmin	Threshold Value Reading 195.5 230.2
	Basic data setti	_	Trip 2000 1987	Trip	200 199	Trip	1500 1486
	Update (1~3.7K-	_	Pass		Pass		Pass
	Update (4~15K-	_	U << (27.S2)		F > (81.S1)		F < (81.S1)
	Update (10~33K	-DT)	Threshold Value Reading Vmin 34.5 225.0	Fmax	Threshold Value Reading 50.2 50.01	Fmin	Threshold Value Reading 49.8 49.94
	CEI		Trip 200 186	Trip	100 92	Trip	100 92
	AUTOTEST		Pass		Pass		Pass
			F>>(81.S2)		F << (81.S2)		
			Threshold Value	Fmin Trip	Threshold Value Reading  47.50 50.03  100 89  Pass		Read Export

#### 5. Warranty

The standard warranty period for the inverter is 60 months from the date of installation and no more than 66 months (5.5 years) from the date of shipment from factory.

#### 5.1 Warranty claim procedure

Please report defective device with a brief error description and SN code to our service mail or service hotline for registration.

Alternatively, please contact your specific dealer or installer if your unit is defective or faulty.

To claim the warranty under the warranty terms of factory, you need to supply us with the following information and documentation regarding the faulty unit:

- 1) Product Model No (e.g. R1-8K-DS) and the serial Number (e.g. 8700831201211006).
- 2) Copy of the invoice and warranty certificate for the inverter.
- 3) Error message on LCD screen and additional information regarding the fault/error.
- 4) Detailed information about the entire system (modules, circuits, etc.).
- 5) Documentation of previous claim/exchanges (if applicable).

In the case of an exchange, the remainder of the warranty entitlement will be transferred to the replacement device. In this event, you will not receive a new certificate, as this replacement will be noted by factory.

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#### 5.2 Service after warranty expiration

For products which are out of warranty, factory charges an on-site service fee, parts, labor cost and logistic fee to end-user which can be any/all of:

- 1) On-site attendance fee: Cost of travel and time for the technician in attending on-site;
- 2) Parts: Cost of replacement parts (including any shipping/admin fee that may apply);
- 3) Labor: Labor time fee charged for the technician, who is repairing, maintaining, and installing (hardware or software) and debugging the faulty product;
- 4) Logistic fee: Cost of delivery, tariff and other derived expense when defective products are sent from user to factory or / and repaired products are sent from factory to user;

#### 6. Troubleshooting and Maintenance

#### 6.1 Troubleshooting

Once a fault occurs in the inverter, the fault information can be displayed on screen or the App interface. Fault codes and check methods are as follows:

Fault	LCD display	Possible actions
Clearable Fault	Isolation Fault1	<ol> <li>Check whether the inverter is earthed and test impedance between PV (+) &amp; (-) and the impedance must exceed 3MΩ;</li> <li>Check whether the AC-side has contacts with earth.</li> </ol>
	Grid Faults: 10min OVR Fault OVR Fault UVR Fault OFR Fault UFR	<ol> <li>Wait for 5 minutes, if the grid returns to normal, PV inverter automatically restarts.</li> <li>Make sure grid voltage and frequency meet the local specifications.</li> </ol>
	No utility	<ol> <li>Grid is not connected.</li> <li>Check grid connection cables.</li> <li>Check grid usability.</li> <li>If grid is ok and the problem exists still, maybe the fuse in the inverter is open, please call service.</li> </ol>
	Low Temp Over Temp	<ol> <li>The internal temperature of inverter is higher or lower than specified normal value.</li> <li>Find a way to reduce or increase the ambient temperature.</li> <li>if the problem remains, please call local service</li> </ol>
	PV over Voltage: PV10VFault PV20VFault	<ol> <li>Check the open PV DC voltage, and see if it is greater than or too close to 550VDC</li> <li>If PV DC voltage is less than 550VDC, and the problem still occurs, please call local service.</li> </ol>

Fault	LCD display	Remark	
Permanent Fault	Consistent Faults: Consist VGrid Consist Freq Consist GFCI Consist DCI	<ol> <li>Disconnect all PV (+) or PV (-) from solar panels</li> <li>Wait for a few seconds.</li> <li>After the LCD switches off, reconnect and check again.</li> <li>If the problem remains, please call local service.</li> </ol>	
	RelayFail		
	EEPROM R/W Fail		
	Sci Comm Iose		
	Spi Comm lose		
	BusHFault		
	GFCIDeviceFault		
	IGridDevice		
	PLLFault		
	AutoTestFail		
	PV Config fault		
	Fan error		
	DCI out range		
	OCPV1		
	0CPV2		
	OCIGrid		

#### 6.2 Maintenance



Risk of inverter damage or personal injury due to incorrect service!

- Always keep in mind that the inverter is powered by dual sources: PV strings and utility grid.

  Before any service work, observe the following procedure.
- Disconnect the AC circuit breaker and then set the DC load-break switch of the inverter to OFF.
- Wait at least 5 minutes for inner capacitors to discharge completely.
- Verify that there is no voltage or current before pulling any connector.



#### NOTICE

Restart the inverter only after removing the fault that impairs safety performance. As the inverter contains no component parts that can be maintained, never arbitrarily replace any internal components. For any maintenance need, please contact Renac Power. Otherwise, Renac Power shall not be held liable for any damage caused.

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#### 6.2.1 Routine Maintenance

Item	LCD display	Period
System clean	Check the temperature and dust of the inverter. Clean the inverter enclosure if necessary. Check if the air inlet and outlet are normal. Clean the air inlet and outlet, if necessary.	Six months to a year (- depend on the dust contents in air.)
Fans	Check whether there is any abnormal noise when the fan is turning. Clean or replace the fans if necessary (see the following section).	Once a year
Cable entry	Check whether the cable entry is insufficiently sealed or the gap is excessively large, and reseal the entry when necessary.	Once a year
Electrical Connection	Check whether all cable are firmly in place. Check whether a cable is damaged, especially the part contacting the metal enclosure.	Six months to a year

#### Maintenance Instruction

Cleaning Air Inlet and Outlet

A huge amount of heat is generated in the process of running the inverter. The inverter adopts a controlled forced-air cooling method. In order to maintain good ventilation, please check to make sure the air inlet and outlet are not blocked. Clean the air inlet and outlet with soft brush or vacuum cleaner if necessary.

#### Fan Maintenance



- $\bullet$  Stop the inverter and disconnect it from all power supplies before maintenance.
- Lethal voltage still exists in the inverter. Please wait for at least 5 minutes and then perform maintenance work.
- Only qualified electricians can maintain the fans.

Fans inside the inverter are used to cool the inverter during operation. If the fans do not operate normally, the inverter may not be cooled down and inverter efficiency may decrease. Therefore, it is necessary to clean the dirty fans and replace the broken fans in time.

The operation procedure is as follows:

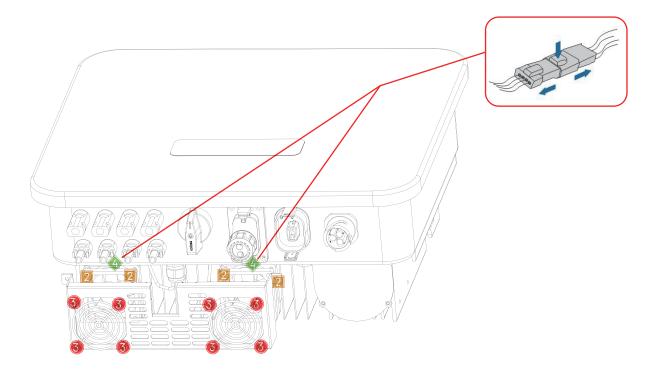
Step 1 Stop the inverter (turns off DC and AC both for inverter, wait for at least 5 minutes).

Step 2 Loosen the 4 screws of the 2 fan modules.

Step 3 Loosen the 4 screws for each fan module.

Step 4 Disconnect the fan cables and then pull out the fan modules, clean the fans with soft brush or vacuum cleaner, and replace them when necessary.

Step 5 Reinstall the fan back to the inverter in reverse order and restart the inverter.



### **SMART ENERGY FOR BETTER LIFE**



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